

Unaccompanied Minor Enrollment Process

Frequently Asked Questions

Do I have to be enrolled by my parent and/or legal guardian?

The enrollment application process is designed to include parents and/or a legal guardian to make sure that those responsible for visitors 16 and older have the approval of those that provide care for them.

Why do some of the questions on the application seem to be intrusive?

The questions on the application are designed to provide emergency contact information and notification information in the event that an unaccompanied minor requires that their parent/guardian be contacted.

Can I participate in the parent-child visiting program while also participating in the unaccompanied minor program?

All eligible participants are encouraged to participate in both parent-child visiting opportunities.

Once I enroll, will I be able to bring others to a visit with me?

Only the person successfully approved is allowed to visit the person identified on the application per visit. In the event that several applications are submitted for the same inmate, Custody Administration will review on a case by case basis provide direction in the manner that visits will be authorized. The inmate may have additional visits with family and friends as listed in the SFSD visiting policy.

Is there an appeal process if my application is denied?

If an application is denied due to a lack of documentation or sufficient standing to establish a familial relationship, Custody Administration will provide instruction and work with applicants to provide necessary documentation in a reasonable amount of time.

Do I have to call the Sheriff's Department to schedule a visit with my family member every time I want to schedule a visit?

Once approved, visits with the person listed on the application can be done via the Renovo visiting website. A link can be found on the Sheriff's website at SFSHERIFF.COM.

Once visitation is approved, when does approval expire?

Once approved, the application is valid only for the parent/sibling's current incarceration and expires upon the parent/sibling's release from custody.

Note: Please submit any additional questions so that they can be added as a resource for other applicants.